



# Recruit great people first time

*Online recruitment assessments designed for housing*



[skillsarena.com/housing](https://skillsarena.com/housing)

# Your outcomes

Our cloud based solution means there are no software installs, no hidden costs and designed specifically for housing to support your journey from good to great.



**OBJECTIVE DECISION  
MAKING**



**THE ABILITY TO RECRUIT  
RIGHT FIRST TIME**



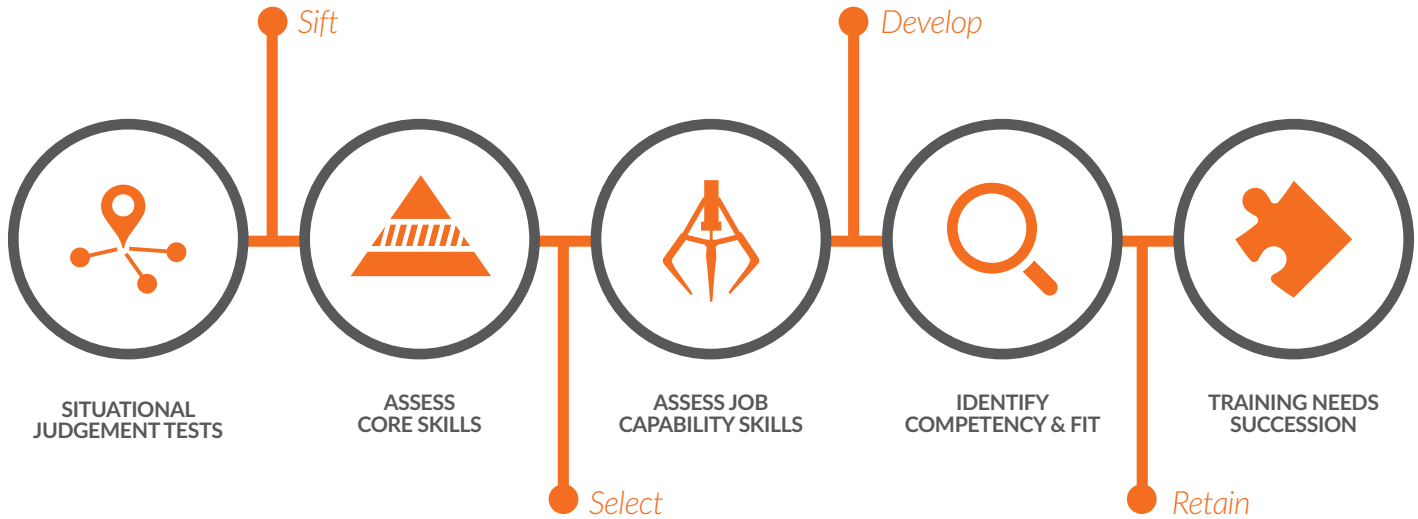
**INCREASED EMPLOYEE  
RETENTION**



**CONFIDENCE  
AND EVIDENCE**

# THE GOLDEN PROCESS

Right first time recruitment



# Tests for housing roles

Real-time results with work-based assessments, designed specifically for the housing sector and your common roles.

## CARE & SUPPORT



Regional Director

Scheme Manager

Support Housing Manager

Sheltered Housing Manager

Floating Support Manager

Sheltered Housing Officer

Support Housing Officer

Mental Health Youth Worker

Support Worker

Floating Support Worker

## HOUSING OPTIONS



Rehousing Options Manager

Housing Options Manager

Housing Officer

Lettings Officer

## HOUSING MANAGEMENT



Regional Housing Manager

Area Housing Manager

Team Manager

Neighbourhood Manager

Tenancy Housing Officer

Housing Management PA

## FINANCE



Incomes Regional Manager

Incomes Area Housing Manager

Incomes Team Manager

Incomes Officer

Bedroom Tax Officer

Incomes Fraud Officer

Incomes PA

## CALL CENTRE



Manager

Team Manager

Senior Officer

Housing Officer

Repairs Officer

Admin

## PROPERTY SERVICES



Contract Manager

Project Manager

Assistant Contract Manager

Property Services Administrator

Property Services Surveyor

# How we measure

We provide you access to our valuable tools and experience, facilitating confident and objective decision making.



# Why our customers like to work with us

Our business is built on the relationship we establish with our customers and the support and value we bring.

“Direct contact with whoever I need”

“Competitive pricing”

“Fantastic, dedicated Support Team”

“Experienced Recruitment / HR personnel, happy to offer advice”

“The online tests are easy to administer and I have the opportunity to create my own”

“It feels like the staff at Skillsarena work in my office as part of my team”

“Great people to do business with”



**JAN JOSLIN**

Business Solutions Director



**VICKI MANN**

Head of Customer Experience

“Choosing Skillsarena was the best business decision we made, the system is slick and easy to use, our business processes are faster and I recommend the company when speaking to others about their recruitment problems.”

**Avis Rhodes**

*Head of Customer Contact Centre*

Make the move from good to great. **0203 693 2201**