Welcome to Skillsarena

We help you make confident, informed hiring and development decisions, increasing right first time employment, reducing cost of hire and improve employee retention.

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Our quantifiable promise

We strive to be fair, honest, positive and creative.

Established in 2001 our business is flexible, adaptable and reactive. As are our products.
What we bring

We create and develop highly configurable online tests and training modules designed to measure and provide evidence of candidate and staff workplace skills.

**SKILLS TESTING**
Verify candidate skills through hundreds of online assessments.

**PROFILE**
Online psychometrics deliver powerful, detailed insight.

**ONLINE LEARNING**
Centralised content delivered in bite sized modules.

**TEAM SURVEY**
Gain feedback with scoring and confidential options.

**360 REVIEW**
Review individuals from multiple perspectives.
Our ethos has always been, and remains

To deliver a level of customer experience that sets us apart from competitors and to do this with courtesy and respect.

At no additional cost you will benefit from:

- Review of your current recruitment processes
- Named UK Relationship Manager
- UK support for you and your candidates
- Direct access to the team - no answer phones, ticketing system or call routings
- Unlimited product training, ensuring staff are kept proficient maximising ROI
- Unlimited report downloads
All summed up

Skillsarena provide powerful online tools that support your talent management. We help you make confident, informed hiring and development decisions, increasing right first time employment, reducing cost of hire and improving employee retention.

Our products are tried and tested, highly flexible and reliable.

We work with small, local businesses and global corporations alike with a 95% renewal rate. We are a supportive, available team and you will work with consistent single points of contact.

We are ethical, flexible and highly responsive.

Its all about people...our best asset, our largest overhead, our greatest opportunity.
Working with us

Our business is built on the relationships we establish with our customers and the support and value we bring.
A genuine team

Enjoy working with a UK based, highly experienced team, who are passionate about what we do.

JASON PIERCE
Chief Executive Officer

JOHN ENGLISH
Head of Commercial & Finance

CHRIS BEDFORD-GAY
Products Director

JASON PIERCE
Chief Executive Officer

VICKI MANN
Head of Customer Experience

JAN JOSLIN
Business Solutions Director

JOHN ENGLISH
Head of Commercial & Finance
A system for success

The results our clients enjoy, in tangible savings, secured through improved employment, staff retention and development are how we measure our success.

“Choosing Skillsarena was the best business decision we made, the system is slick and easy to use, our business processes are faster and I recommend the company when speaking to others about their recruitment problems.”

Avis Rhodes
Head of Customer Contact Centre
Family Mosaic

“Since engaging Skillsarena, the team and their assessments, we now have the evidence to ensure the candidates we interview have the skills needed to perform the job.”

Alan Blake
Managing Director
Secom Plc

“Skillsarena have given us a fresh perspective on our workforce and the motivation to build upon attracting the right people through an engaging employer brand.”

Alison Tookey
Employee Relations Advisor
Home Retail Group
Our testing products

Making the invisible, visible

Our online skills tests deliver real-time results; make your recruitment process less painful; enable you to select, develop and retain valued staff.
What we measure

Real-time results with hundreds of work-based assessments, available at fundamental through to professional level and aligned to educational standards.
Your benefits

Our cloud based solution means there are no software installs and within an hour you can be enjoying these benefits.

- Objective Decision Making
- The Ability to Recruit Right First Time
- Reduced Management Overhead
- Reduced Training Cycle
- Increased Employee Retention
- Confidence and Evidence

Our testing products
Test comprehensive

Randomised or fixed questions from the largest question pool on the market, regularly “refreshed” and designed with business language and the candidate in mind.
Levels

Tests have multiple difficulty options enabling you to assign at a level appropriate for the role.

Tests within Numeracy and Literacy are aligned to educational standards and some have different subject topics.
Fact sheets

As part of your support we will of course advise you, but for reference each test comes with it's own fact sheet, summarising the test configuration and content.
Reporting

Powerful reporting exportable to PDF and Excel allows you to configure what data is presented.

**TEST SUMMARY**

Provides all the core details of the test along with the raw % score and the Percentile Rank for the Candidate.

**BREAKDOWN**

Provides you with each question the candidate has been asked, the action taken, score and more.

**EXPORT TO PDF OR EXCEL**

Compare and analyse lots of candidates, create charts and graphs.
Tailor our tests for your needs

Test tailoring enables you to adjust our pre-built tests for your specific requirements. This gives you the ability to adapt and manage a pre-built solution to fit your needs.
Create your own tests

Have the complete freedom to create your own tests for your specific requirements. This service gives you complete test format freedom and the ability to create and manage a tailored solution to fit your needs.
The golden process | Recruitment

The proven process for recruitment success.
Right first time recruitment

The suite of testing products available to you will enable you to follow this simple but very effective process.
Character DNA
The key to understanding behaviour, motivation, fit and more...

Our Personality Profile allows individuals to see how their personality drives aspects of their behaviour.
What it measures

How different personalities deal with different things in day to day work or life, or more specific things such as communication.
Your benefits

Visualising individuals and teams is a simple and highly effective way to understand, influence and communicate clearly.
The colours

We use colour to describe the main four psychological types in order to bring the psychology to life and give an easy-to-use, practical, everyday application that everyone can understand.
The wheel

It displays a clear picture of people’s strengths, weaknesses, working style and how these all fit together to produce a team that work effectively.
Individuals are positioned on the Character DNA ‘wheel’ to show how they work most effectively. If a whole team were to complete the report, their results can be displayed in a graphical analysis to show strengths and weaknesses within a team, and how best to communicate with each other.
360 Review
A view from every angle...invaluable

A survey of performance focused on the individual and rated by their peers, customers and managers is invaluable at appraisal.
What it measures

A 360 feedback questionnaire asks each respondent the same set of questions about the person’s performance. Most questionnaires are based on a set of competencies or behaviours and the questions measure how well the person performs in these areas.
Your benefits

Traditional feedback is typically top down, whereas 360 allows other members of staff to express their feelings too. Participants can obtain feedback on performance from different sources at various levels within the organisation.
What you gain

When a 360 Review is combined with a self-assessment, it gives a comprehensive review of performance from all angles, giving participants a rounded idea of their strengths and weaknesses.
The Surveys
The best way to find out how employees feel about the company

Company Survey
Our company surveys are the most effective way to find out how employees are feeling about the organisation. Research shows a direct link between happy employees and profitable companies.

Employee Engagement Survey
Employee engagement surveys allow you to understand how employees feel about different areas of the business, giving you the information to make informed decisions.
What they measure

The most effective way to understand how employees feel about the organisation is simply to ask them. Our easy to use online questionnaire’s can collate all your employees thoughts in one place.
Your benefits

Engaged employees bring a host of benefits to a company.

- A happier workforce
- Attract high quality candidates for future
- Increase customer satisfaction
- Reduce staff turnover
Tailor the Surveys for your needs

As every business is different some of the questions may not be relevant to you and there may also be more important questions or categories that you would want to include. The surveys can be easily adapted to include the questions that you want to ask your employees, and exclude those that are not relevant.
Your results

The data collected can be analysed so we can provide results in a clear and understandable format. We can highlight areas where your company is doing well in terms of engagement and where there is room for improvement. Free text questions let employees suggest changes as they complete the survey.

Results can be analysed in four different ways:

- **BY ROLE**
- **BY LENGTH OF SERVICE**
- **BY LOCATION**
- **BY DEPARTMENT**
Our training products and services
Train and develop your winning team

Providing you with the right tools in order to increase knowledge, retention, productivity and employee engagement.
The Skillsarena Learning Management Platform

An innovative and intuitive solution that gives companies a modern alternative to the traditional ways of training their team.
What we give you

Our online training programs are interactive and adaptable with the flexibility to upload your own content or take advantage of our expertly written courses.
Your benefits

- Refresh skills quickly with instant course access to measure staff growth
- Flexible learning with the ability to pause, rewind and resume a course
- Focus learning on unfamiliar topics with bite-sized tutorials
- Access courses online, at anytime from anywhere with 12 month unlimited access
- Create competition between staff in the form of the completion leaderboard
- Upload policy and procedures, user guides and other mandatory documentation for distribution
Microsoft training

Our online Microsoft training enables staff to develop knowledge and skills in the areas they need, increasing productivity and minimising lost costs on traditional training methods.
Soft skills training

Our online soft skills training courses are written by industry experts, are fully interactive and can be tailored to any organisations company values.